

Definitions of the terms used in the questionnaire

Assertiveness In the context of flight operations, it is the crew member's ability to speak up, ask pertinent questions regarding actions and decisions taken by fellow crew members.

Database of threats A fleet specific collection of factual threats encountered by an airline during its line operations.

LOSA: Line Oriented Safety Audit. Trained observers are asked to record data using the most recent versions of the line/LOS checklist.

Operational pressures Delays, late arrival of aircraft, slot times or other irregular Operations which put pressure on the crew to hurry.

Pilot Proficiency Check Also called Base Check in some parts of the world, is the mandatory biannual proficiency check for all the technical crew.

Syllabus Items that a pilot/crew is assessed for competency in a Pilot Proficiency Check

Threat Anything that can affect safety of a flight. i.e. adverse weather, unlawful interference, a/c system failure etc.

Threat Management Is the act of minimizing the potential consequences of threats to a safe flight.

Unexpected ATC commands Late change of runway either for departure or arrival, unexpected rerouting etc.

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Conceptual example to test the decision-making skills and assertiveness

